



Health and Safety

The One4all Group is monitored on its health and safety performance by a number of governing agencies including the Health and Safety Executive.

All of our activities are operated by trained and where applicable, qualified instructors. For activities which the One4all Group doesn't directly operate, our suppliers must operate to the same high standards, and these standards and documentation is checked prior to any activity taking place.

All of our activities are risk assessed, with operating procedures in place within our activity safety management system. Please be aware that we do not release risk assessments off site, as these are internal working documents. Your appropriate H&S advisor is more than welcome to visit, and view these documents.

You should be aware that as with any adventurous activity there are associated inherent risks.

The One4all Group has public liability insurance to cover all of its activities to the value of £5 million.

Whilst we aim for all participants to enjoy the activities provided there are a number of ground rules set down. These include the instructors' right to refuse permission to participants taking part in an activity if they are thought to be under the influence of alcohol or illegal substances. They may also restrict access to an activity if the participant is disruptive, cannot swim or the activity may be unsuitable for them to participate in.

Occasionally an activity may be cancelled due to health and safety reasons including adverse weather conditions or mechanical failure. In such a situation the One4all Group will endeavor to offer an alternative activity.

The One4all Group will not force participation in any activity and offers wherever possible the opportunity for an individual to opt out of an activity at any time.

Participants are required to provide suitable clothing for the activity and inform the Centre of any medical conditions which may affect them participating in the activity.

All of our safety equipment is inspected and replaced on a regular basis. This safety equipment will fit a maximum chest size of 48". A maximum weight limit of 114 kg also applies to a number of activities, due to manual handling precautions for our staff.

For further information please do not hesitate to contact us on 01949 86 11 55 or email enquiries@one4allgroup.com

Please advise your group of the above information.

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